



CITY of
Marceline
- MISSOURI -

116 N. Main Street USA, Marceline, MO 64658 • (660) 376-3528 • www.marcelinemo.us

RESIDENTIAL NOTIFICATION

Accessing Water Meters

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In recent weeks, the City of Marceline's Water Department Staff has experienced several incidents of customers turning or attempting to turn their water on and off at the meter. Several issues can arise with a broken shut-off or meter which can occur without the proper tools and experience including, but not limited to the water being shut off to make the repair for the customer and possibly their neighbors. Water meter pits and their components are property of the City and should only be accessed and turned on or off by City employees, unless prior written consent of the current Water Superintendent is obtained, and the correct tools are used. Any repairs or replacement of a water meter, and curb stop valve, if installed, that is the result of damage/negligence from a customer attempting to access, disturb or alter the water meter and its contents will be invoiced to the customer under Section 705.120 paragraph (D) of the Municipal Code. In some cases, a charge of tampering could arise under Section 210.1030 of the Municipal Code. The City recommends customers install a water shut-off valve on their side of the service in the event of an emergency so water can be shut-off by the customer without potential damage to the meter pit and its contents.

In the event a customer needs their water turned off at the meter, please contact Marceline City Hall at 660.376.3528 during normal business hours or Linn County Central Dispatch at 660.376.2911 after hours and on weekends. The City of Marceline Water Department thanks the residents for their assistance. We are happy to assist and serve our community.