



CITY of  
**Marceline**  
- MISSOURI -

116 N. Main Street USA, Marceline, MO 64658 • (660) 376-3528 • [www.marcelinemmo.us](http://www.marcelinemmo.us)

## RESIDENTIAL NOTIFICATION

### **Service Line Identification Work To Begin Tuesday, April 1st**

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Attention City of Marceline water customers:

You may soon receive a letter or be contacted in person by representatives from Hydrovac of Missouri who will be collecting information concerning your water service and/or obtaining a visual confirmation of your water service line material. This is part of the Lead Service Line Inventory required by the Federal Lead and Copper Rule Revisions (LCRR) in 40 CFR 141.84 and 141.85.

The City of Marceline, as your public water system, was required to submit a lead service line survey to the Missouri Department of Natural Resources by October 16, 2024 in compliance with LCRR. This inventory covers the materials used for service lines for both the City and Customer side of water meters for all water connections, including visual confirmations via photos. In December 2023, the City sent out surveys, issued a news release and social media post asking for water customers to respond to a customer line survey to supply information concerning their service line information on the customer side of the meter.

That survey was submitted on October 16, 2024 and there are still several services marked as unknowns on both the City and Customer sides of the meter. To address this, the City has contracted with Hydrovac of Missouri to help identify those unknowns. Work is set to begin on April 1, 2025, although you may receive a letter from Hydrovac of Missouri prior to this date.

The work will involve pot-holing both the City and Customer sides of the water service line confirm the material type through visual inspections and photos. Pot-holing involves digging a hole over the service line to expose it to allow for photos of the material. All holes will be filled and restored to their ordinal condition as closely as possible. Additionally, photo confirmation of the service entering the structure may be required. If photos were not provided in the 2023 survey, personnel from Hydrovac of Missouri may request your assistance in obtaining them.

If you have any questions please contact Water Superintendent Mikeal Thompson at [mikeal.thompson@marcelinemmo.us](mailto:mikeal.thompson@marcelinemmo.us) or via phone at 660.376.0700.